

## WARRANTY

EMAC COMPLEMENTOS SL (hereinafter, the “**Company**”) guarantees that, after passing the strict quality controls it performs, all EMAC<sup>®</sup> products are free from manufacturing defects and comply with the documentation issued by EMAC<sup>®</sup> for their use and installation.

Consequently, EMAC<sup>®</sup> products are subject to a warranty for manufacturing defects detected during the period of three (3) years from the moment the EMAC<sup>®</sup> products are delivered.

The warranty will consist of and be limited to the replacement of the material or component detected as defective with one of the same or similar characteristics under the same conditions and terms of the original sale, provided that the following requirements are validated:

1. The buyer must notify the Company in writing of the existence of the defect or non-conformity as soon as possible and, at the latest, within thirty (30) days from the detection of the defect, describing the nature of the defects found. This notification must occur within the warranty period.
2. The buyer will accompany the written notification to the Company with (i) this warranty document, which was issued at the original purchase of the product, (ii) a detailed description of the defect, and (iii) if applicable, photographs or any other evidence that allows the Company to evaluate the claim.
3. The buyer will allow the Company or its delegate access to the defective material for study, analysis, or product examination and will cooperate with the Company as much as possible and necessary to establish the cause of the non-conformity and its relevance, in order to verify the need for repair of the non-conformity, if applicable.
4. The buyer will make the product available to the Company for replacement or repair, facilitating its shipment if necessary.

Once the non-conformity is evaluated and verified, if applicable, the Company will proceed with the replacement of the defective product.

The Company's liability under this warranty is limited exclusively to what is indicated in the previous paragraph. Under no circumstances does the Company guarantee the return of the amount paid as the price, nor is it responsible for indirect, incidental, special, or consequential damages related to the product defect.

Excluded from the warranty described herein are non-conformities or defects (i) caused by transportation (when it occurs under the responsibility of the purchaser),

handling, misuse, or installation (in accordance with the instructions provided by EMAC<sup>®</sup>), including incorrect storage (position, temperature, humidity, or other conditions), (ii) produced in EMAC<sup>®</sup> products modified or repaired by third parties, or (iii) produced by normal wear and tear, natural disasters, or any other cause beyond the Company's control.

Consequently, this warranty does not cover defects in materials already installed, handled, misused, or subjected to conditions not provided for in the documentation and technical data sheets made available to the customer.

All information about the destination, handling, correct use, installation, and particularities of our EMAC<sup>®</sup> products is available to you in the Product Technical Data Sheets at [www.emac.es](http://www.emac.es)